

REPORT REFERENCE NO.	CSC/22/6
MEETING	COMMUNITY SAFETY COMMITTEE
DATE OF MEETING	27 APRIL 2022
SUBJECT OF REPORT	STRATEGIC PRIORITY 1 AND 2 PERFORMANCE MEASURES: QUARTER 3 2021-22
LEAD OFFICER	DIRECTOR OF SERVICE DELIVERY
RECOMMENDATIONS	<i>That the performance against targets under Strategic Priorities 1 and 2 be welcomed and noted.</i>
EXECUTIVE SUMMARY	<p>At its ordinary meeting on 29 June 2021, the Devon & Somerset Fire & Rescue Authority (the Authority) agreed four Strategic Priorities to guide the activity of the Service (Minute DSFRA/21/9 refers). These Strategic Priorities were also approved for 2022-23 by the Authority at its budget meeting on 21 February 2022 (Minute DSFRA/21/36 refers).</p> <p>It was further agreed that performance against Strategic Priorities 1 and 2 and associated objectives should be reported to this Committee on a regular basis.</p> <p>At its meeting on 26 July 2021, the Committee agreed a set of key performance indicators (KPIs) to maintain scrutiny of Service activity and progress against Strategic Priorities 1 and 2 (Minute CSC/21/2 refers). It was further agreed that a KPI report would be produced for the preceding quarter of the financial year for each subsequent Committee meeting.</p> <p>Appendix 1 of this report presents the Quarter 3 of 2021-22 KPI report for Strategic Priorities 1 and 2.</p>
RESOURCE IMPLICATIONS	Existing budget and staffing is sufficient to deliver the required improvements
EQUALITY RISKS AND BENEFITS ANALYSIS	N/A
APPENDICES	A. Community Safety Committee 2021-22 Quarter 3 performance report
BACKGROUND PAPERS	<p>Report DSFRA/21/9 (Strategic Policy Objectives 2021-22) to the Authority ordinary meeting held on 29 June 2021 (and the Minutes of that meeting).</p> <p>Report DSFRA/22/2 (Strategic Policy Objectives 2022-23) to the Authority budget meeting held on 21 February 2022 (and the Minutes of that meeting).</p>

1. INTRODUCTION

- 1.1. At its ordinary meeting on 29 June 2021, the Devon & Somerset Fire & Rescue Authority (FRA) agreed 4 Strategic Priorities to guide the activity of the Service (Minute DSFRA/21/9 refers). These Strategic Priorities were also approved for 2022-23 by the Authority at its budget meeting on 21 February 2022 (Minute DSFRA/21/36 refers).
- 1.2. It was further agreed that performance against Strategic Priorities 1 and 2 and associated objectives should be reported to this Committee on a regular basis.
- 1.3. At its meeting on 26 July 2021, the Committee agreed a set of key performance indicators (KPIs) to maintain scrutiny of Service activity and progress against Strategic Priorities 1 and 2 (Minute CSC/21/2 refers). It was further agreed that a KPI report would be produced for the preceding quarter of the financial year for each subsequent Committee meeting.
- 1.4. Appendix 1 of this report presents the Quarter 3 of 2021-22 KPI report for Strategic Priorities 1 and 2.

2. PERFORMANCE OVERVIEW

- 2.1. The performance status of the Service KPIs is based on the following criteria:
 - Succeeding The KPI is achieving its target.
 - Near target The KPI is less than 10% away from achieving its target.
 - Needs improvement The KPI is at least 10% away from achieving its target.

Performance overview: top level

- 2.2. Table 1 below shows the Service’s performance status overview in Quarter 3 of 2021-22:

	Succeeding	Near target	Needs improvement
Priority 1	11	7	1
Priority 2	8	5	0

- 2.3. There is currently one Priority 1 KPI requiring improvement:
 - KPI 1.1.4.1 - Number of Home Safety Visits completed.
- 2.4. This area has been subject to review and an exception report is included within the performance report attached at Appendix A.

ACFO PETE BOND
Director of Service Delivery